

Public Water Supply District #1 Turning Your Meter Off

No one but an employee or a person authorized by PWSD #1 shall turn on the water or shut it off. Only PWSD #1 field representatives are allowed to disconnect or remove meters and/or other equipment contained in the meter pit.

If customers have a leak or need their water service shut off in the pit, they should call the office during normal business hours, Monday through Friday, 7:30am to 4:00pm. If this occurs after normal business hours, customers should call the normal office phone number and have the answering service dispatch the request to maintenance personnel.

If there is evidence of tampering in the meter pit, customers will be charged for any damages to PWSD #1 property and a \$100 charge for tampering will be assessed and must be paid before water service will be turned back on.

Seasonal Services, such as Hoot Owl Bend, will get one shut off and one reconnect, free of charge to shut off their service during the winter months. Customers wanting to shut off meters and turn them back on more than once, will be charged a trip charge of \$50 each time a trip is made.