

Public Water Supply District #1

Becoming a Rural Water Customer

A water service account with us can be opened by:

- Coming to our office located at 18585 Industrial Road, Rock Port, MO during normal business hours (7:30 am – 4:00 pm, Monday through Friday)
- A renter's deposit is \$150.00. This will remain on the account as long as the meter is accessible to the customer.
- An owner's deposit will be \$150.00 unless a satisfactory credit rating from an electric utility or water utility can be provided. A satisfactory credit rating must be for the current past 12 months and may only have 1 late payment in those 12 months. The deposit will be returned after 12 months of prompt payment. The deposit will be refunded by applying it to the customer's account.
- We require an adult present when we come out to connect service. This prevents water damage to the residence and also prevents excessive usage. Maintenance personnel can connect your service Monday through Friday, 8:00 am – 4:00 pm.